

## PREVIOUS REVIEWS' UPDATE REPORT

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| Officer Contact    | Nav Johal and Nikki Stubbs, Central Services  |
| Papers with report | Appendix A – Table of primary and secondary school breakfast clubs and after school clubs |

### REASON FOR ITEM

To update the Committee on the actions that have been taken following the completion of previous reviews and the adoption of recommendations by Cabinet.

### OPTIONS AVAILABLE TO THE COMMITTEE

1. To note the report.
2. To request further progress reports on specific reviews.

### INFORMATION

Over the last four years, the External Services Scrutiny Committee has undertaken major reviews on the following issues:

- (a) Children's Self-Harm (2010/2011)
- (b) Health Inequalities - The Effect of Overcrowding on Educational Attainment and Children's Development (2010/2011)
- (c) Parent Abuse - Children & Young People Who Abuse Their Parents and Carers (2009/2010)
- (d) The Transition From Child To Adult Mental Health Services (2008/2009)

To enable the Committee to review the progress of the implementation of the recommendations agreed by Cabinet, the relevant officers have been asked to provide a summary of the action that has subsequently been undertaken.

#### **(a) Children's Self-Harm**

Cabinet, on 14 April 2011, welcomed the report of the Children's Self-Harm Working Group, accepted the recommendations and:

1. endorsed the Working Group's view that children's self harm is an issue of great concern and that failure to tackle this will have a significant impact on many families in the Borough. As such, Cabinet agrees that further work needs to be undertaken to establish and collate the support that is currently available in the Borough for children and young people.

**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Tackling self- harm amongst children and young people cannot be done in isolation as these young people have multiple issues ranging from domestic violence in the family, sexual, physical or mental abuse, substance misuse or*

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*mental health issues. Therefore, tackling self-harm has been included as part of the Council's BID project into developing an Early Intervention Service.*

*This project will review all preventative and early intervention services for children, young people and their families with the aim to prevent future negative behaviours and promote positive behaviours. Timescales for the project are still being agreed, however, the project will report directly to BID Transformation Board.*

2. supported the proposal that the Corporate Director of Social Care, Health and Housing be asked to ensure that Social Services front line staff are trained on the signs of self harm and mental health issues for children. Cabinet also agrees that best practice drawn from the Well Being Project should be incorporated into this training and that progress on training be reported back to the Cabinet Member.

**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Training dates are being finalised for practitioners across the Hillingdon Children and Families Trust. This training is likely to be delivered at both a basic level for all practitioners and at a more specialist level for those practitioners dealing with children experiencing chronic emotional and psychological problems who may be a suicide risk. It may be that the best provider to deliver the basic level training is from members of the Behaviour Support Team (BST), as they have already developed the training resources and materials. [However this is to be confirmed]. The Well Being Project is no longer fully operational.*

3. agreed that there is a need for a more joined up approach when dealing with issues of self harm and asks the Chief Executive to progress the issue with the Local Strategic Partnership.

**ACTION TAKEN:** Chief Executive - *On 17 May 2011, Hugh Dunnachie, the Council's Chief Executive, briefed Hillingdon Partners on the major scrutiny review and the issue of Children's Self Harm. Partners discussed the key issues for children and families and agreed for the Local Safeguarding Children's Board and Hillingdon Health & Wellbeing Board to consider:*

- *what is currently done for children and families and how to improve services;*
- *how different organisations could work in a more joined up way when dealing with issues of children who self harm; and*
- *what areas of good practice could be taken from other organisations and how ideas could be shared.*

Corporate Director of Social Care, Health and Housing - *The Hillingdon Children and Families Trust reports in to the Local Strategic Partnership. The issue of children who self-harm is now being driven forward by the Hillingdon Children and Families Trust [HCFB], and by the Joint Commissioning Board [JCB]. Both the HCFB and the JCB are multi-agency, and multi-disciplinary groups. The issue was discussed in depth at the JCB board meeting in June 2011, and the HCFB on 4<sup>th</sup> July 2011. It was agreed that the prevention of risky behaviours delivery group, which reports in to the HCFB would include children who self-harm as a priority on its workplan for this current year, and report back progress to the LSP via the Children's Trust.*

4. agreed that clinical coding used in hospitals and A&E departments for self harm needs to be improved and asks the Director of Public Health to progress the matter with The

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Hillingdon Hospital NHS Trust and report back to the Cabinet Member for Social Services, Health and Housing within 6 months.

**ACTION TAKEN:** Director of Public Health - *The Hillingdon Hospital NHS Trust has assured the Director of Public Health that the clinical coding procedures have been reviewed. The coding process is now more robust and is likely to lead to the identification of more cases of self-harm.*

Corporate Director of Social Care, Health and Housing - *Dr Ellis Friedman [Director of Public Health] wrote to the Hillingdon Hospital asking the clinicians to review their clinical coding in May 2011. There are many potential reasons for inaccuracies e.g., the self-harm is not recognised by staff or the self-harm is recognised but is not recorded as such and an alternative acceptable coding is used e.g., a suicide attempt leads to a head injury and is recorded solely as a head injury. This is an area where local areas have some discretion on how to record the data hence the potential utility of talking with the hospital. Children and adults who are recognised as having deliberately self-harmed should receive a psychiatric assessment. Where relevant they will be referred to the Social care teams. Persons identified with a probable alcohol problem complete a validated assessment tool and are then referred on to relevant treatment/management service.*

*Dr Friedman received assurances from the Clinical Director at the Hillingdon Hospital in June 2011 that the clinical coding had been reviewed; and that where discretion allows it, issues relating to children's self-harm would be recoded to allow for fuller data collation.*

*This action is now completed.*

5. supported the proposal that the Local Safeguarding Children Board (LSCB) be asked to create a webpage regarding self harm on the Council's website with links to the Samaritans, ChildLine, NSPCC and CFACS/CAMHS. That Cabinet also agrees the LSCB develop together with external agencies an early intervention strategy.

**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *A range of initiatives have already been implemented by the LSCB to raise awareness about Children who self-harm including:*

- *Guidance for Professionals working with Children who self-harm has been developed, and placed on the Hillingdon LSCB website, with links to the Samaritans, ChildLine, NSPCC and CFACS/CAMHS*  
<http://www.hillingdon.gov.uk/index.jsp?articleid=23235>
- *Advice for young people who self-harm has been made available on the Young Hillingdon website.*  
<http://young.hillingdon.gov.uk/index.jsp?articleid=23098>
- *Safeguarding managers have been briefed at their operational meeting about the prevalence of self-harming behaviour, and the links with emotional harm and sexual abuse [23/05/2011]*
- *Designated CP teachers have been briefed on what to do if they encounter children who self-harm in school. [A link to the Guidance for professionals has been placed on the Frontline Safeguarding page of the Hillingdon grid].*
- *The LSCB policy sub-group [14-06-2011] have committed agency representatives to ensuring that all front-line staff in individual agencies will be briefed about this issue at team meetings, and practitioner groups, and Induction training.*

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*The Hillingdon Children and Families Trust is currently developing the early intervention strategy which will include children who self-harm as on its priorities. The LSCB will monitor this strategy as part of its three year Business Plan, and will include it in its Annual report to the lead member and Cabinet.*

6. agreed that the Deputy Chief Executive and Corporate Director of Planning, Environment, Education and Community Services be asked to ensure that all junior and secondary schools within the Borough are advised of the training that is provided by CFACS/CAMHS with regard to self harm.

**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *This is issue was raised at the CAMHS board in June 2011. The CAMHS board has a lead role in promoting emotional and psychological well-being in schools. The CAMHS board have agreed to refresh their communications to all schools in Hillingdon to ensure that they are aware of the range of training provided by CAMHS, and to ensure that the dates are advertised and made known to all schools at the start of the school year in September 2011.*

#### **(b) Health Inequalities - The Effect of Overcrowding on Educational Attainment and Children's Development**

On 18 November 2010, Cabinet welcomed the report of the Health Inequalities Working Group on the effect of overcrowding on educational attainment and children's development. Cabinet accepted the recommendations and:

1. endorsed the Working Group's view that the effect of overcrowding on educational attainment and children's development is an issue of great concern and that failure to tackle this will have a significant impact on many families in the Borough.
2. recognised the concerns of the Working Group regarding the legislative definition of statutory overcrowding.
3. supported the proposal that officers identify what provision currently exists within the Borough in terms of primary and secondary school breakfast clubs and after school clubs. Once the current provision has been established, officers will look at the development of similar clubs at schools in other parts of the Borough where the need is greatest and where they would be most effective.

**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing – *Table of current provision appended to the report at Appendix A.*

4. supported the proposal to include policies on issues relating to overcrowding in the Development Management Policies Document.

**ACTION TAKEN:** Deputy Chief Executive and Corporate Director of Planning, Environment, Education and Community Service / Corporate Director of Social Care, Health and Housing – *No update received at time of publication.*

5. supported the proposal that regular housing / overcrowding drop-in sessions be held in Children's Centres within the Wards that have the highest levels of overcrowding, together with housing / overcrowding information leaflets being made available at all Children's Centres in the Borough.

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**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Housing run outreach sessions at Oak farm, Barra Hall, Hillside and Colham CC where advice can be obtained about overcrowding and other issues. Parents using other Centres will be signposted to these locations and they are also advertised on the Council web site. In addition a number of other Centres have CAB or Doorway Advice sessions where parents can seek advice.*

6. should there be future change in legislation, asked officers to review the phasing out of secure tenancies so that larger under-occupied homes can be freed up for overcrowded families.

### **(c) Parent Abuse - Children & Young People Who Abuse Their Parents and Carers**

On 15 April 2010, Cabinet welcomed the report of the Children & Young People Who Abuse Their Parents & Carers Working Group and agreed that:

1. Cabinet endorse the Working Group's view that there is evidence available to suggest that, in some families, one or other parent is a victim of abuse by their child. This is an issue of great concern and failure to tackle it now will have a significant impact on many families in our Borough.
2. the Domestic Violence Strategic Coordinator work with the Education and Children's Services Directorate, the Youth Offending Team and partner agencies to identify and enhance the support currently available to those families where one or other parent is a victim of abuse by their child.

**ACTION TAKEN:** Domestic Violence Strategic Coordinator - *The Parent Abuse agenda was reported at the Hillingdon Children and Families Joint Commissioning Board (HCFJCB) which highlighted the prevalence of Parent Abuse in Hillingdon and the information on the gaps in service was presented with recommendations for the way forward. It was agreed by the HCFJCB to raise the Parent Abuse profile as part of the wider preventative hub project undertaken by Education and Children Services (ECS) as well as linking with Children and Adolescents Mental Health Service (CAMHS).*

3. Cabinet note that families where one or other parent is a victim of abuse by their child are currently viewed and have the same stigma as victims of Domestic Violence did fifteen or so years ago. The Working Group asks that we address this matter in a more timely way with a robust action plan.

**ACTION TAKEN:** Domestic Violence Strategic Coordinator - *The work on Parent Abuse will be included in an action plan as part of the wider Early/Family Intervention Project and not as a separate work stream. This is to ensure a robust and streamlined approach is promoted in delivering this service and in meeting the needs of parents and children.*

4. Cabinet support the inclusion of information relating to services available for families where one or other parent is a victim of abuse by their child in the Council's *Directory of National and Local Agencies and Help Lines* for victims of Domestic Violence and Transition Services.

**ACTION TAKEN:** Domestic Violence Strategic Coordinator - *The Council's Directory of Local Agencies and Help Lines has recently been updated with this information and is accessible on the Council's website under domestic violence.*

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#### **(d) The Transition From Child To Adult Mental Health Services**

The Working Group's report was considered by Cabinet on 18 December 2008 where Cabinet endorsed the Working Group's views on the difficulties young people experience in accessing mental health services during their transition from childhood to becoming adults. Cabinet also requested a further report from officers on how the Working Group's recommendation to improve provision of information about local services for young adults can be implemented (see Recommendation 6 below and paragraphs 68 and 69 of the Working Group's report).

Consideration was given by Cabinet to supporting MIND's call to improve the ability of young people with mental health problems to access the complaints system for health and social care in England (see Recommendation 10 below and paragraphs 76 to 81 of the Working Group's report).

The recommendations agreed by Cabinet were that:

1. the evidence base for the needs assessment on which the new Hillingdon CAMHS strategy is based is as up-to-date and robust as possible. (para. 26) (*Cabinet, Hillingdon PCT, Central & North West London NHS Trust*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Currently undertaking CAMHS needs assessment plus JSNA.*
2. the CAMHS Joint Partnership Group should examine Case Study 3 to see if there are any lessons to be learned in general about how to improve CAMHS services for Hillingdon residents, and in particular how well the protocol works in practice and how the transition might be improved from the point of view of those receiving the service, including parents and carers. (para. 41) (*Cabinet and Hillingdon PCT*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Not aware of CASE Study 3 – not circulated to the PCT.*
3. consideration is given in the new CAMHS strategy to increasing that flexibility so that more young people who are existing CAMHS clients and need to continue using CAMHS services can do so, up to their 25th birthday. (para. 50) (*Cabinet and Hillingdon PCT*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Early Intervention into Psychosis service (EIS) commissioned. Young people with diagnosed psychosis can access and continue using the service up to their 35<sup>th</sup> birthday.*
4. commissioners and providers keep a close eye on the issue of a potential growth in dual diagnosis cases among young people. (para. 54) (*Cabinet and Hillingdon PCT*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *YP Needs Assessment and Treatment plan completed for 2011/12. Plan signed off by Hillingdon Partnership in April 2011.*
5. Leeds Information for Mental Health and other best practice examples are investigated in order to see how Hillingdon's provision of information in this field might be improved. (para.64) (*Cabinet, Hillingdon PCT, Central & North West London NHS Trust*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Under consideration with the LA's Children's Directorate.*

6. in addition to reviewing the scope for better local provision of information about local service provision in Hillingdon, service commissioners and providers (both statutory and voluntary) should explore the potential for better networking amongst themselves. (para.66) (*Cabinet, Hillingdon PCT, Central & North West London NHS Trust*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Provision is made via the London CAMHS Network Group and the North West London group.*
7. training for staff who work with children and families but are not part of the mental health workforce should be improved (along the lines of the new training initiative for teachers), so that they might be able to identify mental health needs earlier, involve parents or carers and know where to make referrals. (para. 68) (*Cabinet, Hillingdon PCT, Central & North West London NHS Trust*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing – *No update received at time of publication.*
8. the need for a family-centred approach, with specific support for parents and carers, balanced with the need for information sharing protocols to protect young people's confidentiality, are fully addressed by the new Hillingdon CAMHS strategy. (para.71) (*Cabinet and Hillingdon PCT*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *No update available for this item.*
9. the new Hillingdon CAMHS strategy also fully addresses the need to ensure that there are effective systems and processes to obtain user feedback. (para. 72) (*Cabinet and Hillingdon PCT*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *Systems for the provision of CAMHS user feedback is picked up by the Local Authority's participation model implemented in 2009/10.*
10. Cabinet consider supporting the call by MIND for measures such as supporting people with mental health problems to provide good evidence, allowing people to report incidents to an independent third party and offering patients a safe place to tell their story, in order that they may access and use the new unified complaints system for health and social care in England. (para.77) (*Cabinet*)  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing – *No update received at time of publication.*
11. the new Hillingdon CAMHS strategy should consider how such advocacy systems might be used to enable children and adolescents and their families to make appropriate use of the new unified complaints system for health and social care. (para.78) (*Cabinet and Hillingdon PCT*)”  
**ACTION TAKEN:** Corporate Director of Social Care, Health and Housing - *The PCT commissioned the IMHA service in 2011.*

## SUGGESTED COMMITTEE ACTIVITY

1. Members note the report, ask questions and seek clarification, as appropriate.
2. To request further information updates on issues of concern.

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## **BACKGROUND DOCUMENTS**

- 18 December 2008 – Cabinet report: Making Hillingdon fit for the future – Report of the Transition from Child to Adult Mental Health Services Working Group.
- 15 April 2010 – Cabinet report: Children & Young People Who Abuse Their Parents & Carers
- 18 November 2010 – Cabinet report: The Effect Of Overcrowding On Educational Attainment And Children's Development
- 14 April 2011 – Cabinet report: Children's Self Harm

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## Registered Provision

| Provider Type      | Provider Name   | Location                                 |
|--------------------|---|--|
| Holiday Playscheme | Camp Beaumont St Helen's School                         | St Helens School                         |
| Out of School Care | Granary Kids Before & After School Club & Holiday Club  | Oak Farm Junior & Infant School          |
| Holiday Playscheme | Granary Kids Before & After School Club & Holiday Club  | Oak Farm Junior & Infant School          |
| Out of School Care | Heathrow Day Nursery                                    | The Old Vicarage                         |
| Out of School Care | Hillingdon Primary School Association                   | Hillingdon Primary School                |
| Out of School Care | Hillside Before and After School club                   | Hillside Junior & Infant School          |
| Holiday Playscheme | Hillside Holiday Club                                   | Hillside Infants School                  |
| Out of School Care | Hungry Caterpillar Kidz Club                            | Northwood College Educational Foundation |
| Out of School Care | Jump for Joy (After School)                             | Field End Junior School                  |
| Holiday Playscheme | Jump for Joy (After School)                             | Field End Road                           |
| Holiday Playscheme | Jump for Joy (Coteford) After School Club               | Coteford Junior School                   |
| Out of School Care | Jump For Joy After-School Club (Coteford Junior School) | Coteford Junior School                   |
| Holiday Playscheme | Kingfisher Kids Club                                    | Harlyn School                            |
| Out of School Care | Kingfisher Kids Club                                    | Harlyn School                            |
| Out of School Care | Ladybankes Before and After School Club                 | Lady bankes Infant School                |
| Holiday Playscheme | Littlebrook Nursery                                     | 501 Bath Road                            |
| Out of School Care | Littlebrook Schools Out Club                            | 501 Bath Road                            |
| Holiday Playscheme | Queensmead Sports Centre Playscheme                     | Leisure Centre                           |
| Out of School Care | Schoolfriend at Glebe Primary School                    | Glebe Primary School                     |
| Out of School Care | Schoolfriend Clubs                                      | Breakspear Junior School                 |
| Out of School Care | Schoolfriend Clubs (St Marys)                           | St Marys School                          |
| Out of School Care | Schoolfriendclub @ Colham Manor Primary School          | Colham Manor Primary School              |
| Holiday Playscheme | Star Club   | Barnhill Community Centre                |
| Out of School Care | Sunshine After School Club                              | St Catherines RC Primary School          |
| Out of School Care | The Holiday & After School Club                         | Hermitage Primary School                 |
| Out of School Care | The Holiday & After School Club                         | Acorn Hall                               |
| Out of School Care | The Holiday and After School Club                       | West Drayton Primary School              |
| Holiday Playscheme | The Holiday and After School Club                       | West Drayton Primary School              |
| Out of School Care | The Holiday Club and After School Club                  | Whitehall Primary School                 |
| Out of School Care | Tiny Gems   | Christ Church                            |

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## Unregistered Provision

| Provider Type         | Provider Name           | Location                |
|-----------------------|-------------------------|-------------------------|
| Breakfast Club        | William Byrd School     | William Byrd School     |
| Breakfast Club        | Coteford Infant School  | Coteford Infant School  |
| Before & After School | Haydon Secondary        | Haydon Secondary        |
| Breakfast Club        | Barnhill Community High | Barnhill Community High |
| Before & After School | Charville Primary       | Charville Primary       |
| Before & After School | Hayes Park Primary      | Hayes Park Primary      |
| Before & After School | St. Andrews Primary     | St. Andrews Primary     |
| Before & After School | Rabbsfarm Primary       | Rabbsfarm Primary       |
| Before & After School | St. Matthews Primary    | St. Matthews Primary    |
| Breakfast Club        | Heathrow Primary        | Heathrow Primary        |

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